



## **Inverurie Loco Works FC**

### **Club Policy to address the requirements of (The provision of goods, services and facilities) of the Equality Act 2010**

The Club is committed to ensuring that its disabled supporters and customers have as full access as is reasonably possible to all goods, services and facilities provided or offered to the public by the Club.

The Club will operate a concessionary ticketing policy for disabled supporters and their carers and will ensure that the scheme does not discriminate between disabled people with differing impairments. The Club recognises that not all of its facilities are fully accessible to disabled customers and confirms that it is committed to making the necessary reasonable adjustments described by the Equality Act 2010 and its relevant Codes of Practice to ensure full compliance with the legislation.

Entrance points to the ground. Sheltered accommodation and toilets all bear appropriate signage.

Parking spaces are clearly marked.

The Club also recognises that it has new duties to remove permanent barriers that make it difficult or impossible for some disabled customers to access Club facilities. The Club will undertake such additional works as are reasonably required within the timescales set out in the Act. The Club will ensure that all Senior Managers and appropriate “front line staff” are made aware of the provisions of the Act. Ongoing awareness sessions will be provided to staff, as appropriate.

Stewards and / or Committee members will assist disabled persons as and when necessary e.g. ensuring they can access refreshments.

The Club have posted notices, in appropriate locations, requesting refreshment kiosk patrons to give consideration to disabled persons who may wish to access the facility.

The Club has Codes of Conduct and other Policies in place and guarantees to its disabled supporters and customers that any complaints of discrimination will be dealt with quickly under those Codes. The Club has advised its staff that any incident of discrimination under the provisions of the Act is a serious matter and will be dealt with under the Club’s Unacceptable Conduct Policy.

The Club Safety Officer has responsibility for ensuring the day to day implementation of this Policy

Implementation of good practice and Compliance with the requirements of the Equality Act will be regularly audited.

Reviewed, revised & reissued February 2019  
Reviewed and re issued April 2021

